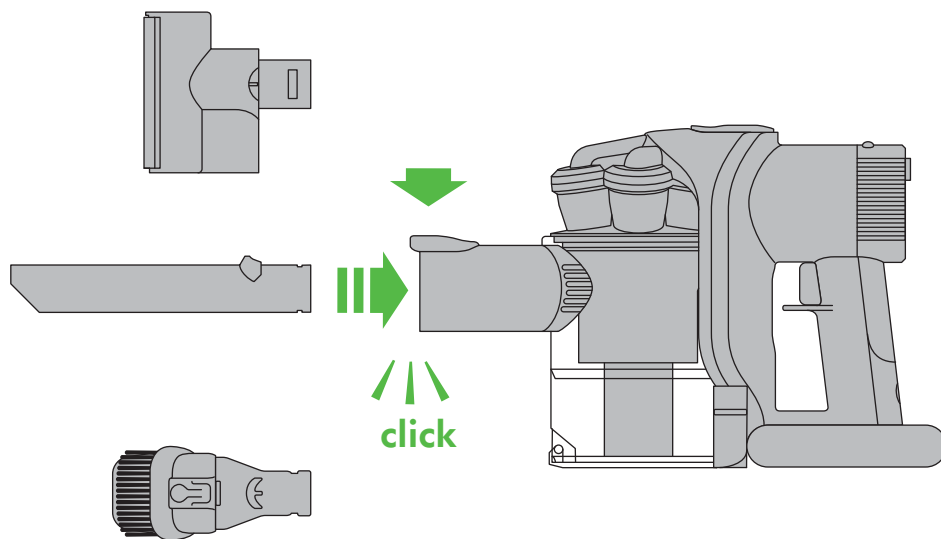
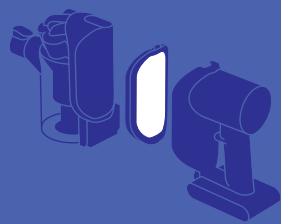


## ASSEMBLY

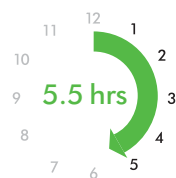
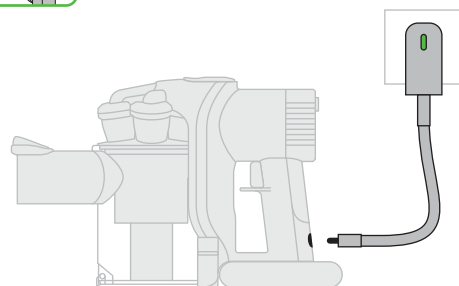






### WASH FILTER

Wash your filter with cold water regularly or as required.



**REGISTER  
YOUR DYSON  
2 YEAR  
GUARANTEE  
TODAY**



-  Charging.
-  Fully charged.
-  Not charging – check battery.
-  Not charging – too cold/too hot.

DYSON CUSTOMER CARE

THANK YOU FOR CHOOSING TO BUY  
A DYSON APPLIANCE

Your Dyson appliance will be covered for parts and labour for 2 years from the date of purchase, as detailed in the terms of the Dyson guarantee on page 9 of this Dyson Operating Manual.

If you have a query about your Dyson appliance, call the Dyson Customer Care Helpline quoting your serial number and details of where and when you bought the appliance. Your serial number can be found on your rating plate which is on the main body of the appliance behind the filter.

Most queries can be solved over the phone by one of our Dyson Customer Care Helpline staff (details below).

Visit our website to register your Dyson full parts and labour guarantee online.

AU: [www.dyson.com.au/register](http://www.dyson.com.au/register)

NZ: [www.dyson.co.nz/register](http://www.dyson.co.nz/register)

Note your serial number for future reference



This illustration is for example purposes only.

3 EASY WAYS TO REGISTER YOUR DYSON 2 YEAR GUARANTEE

REGISTER  
ONLINE

Visit our website to register your Dyson full parts and labour guarantee online.

AU: [www.dyson.com.au/register](http://www.dyson.com.au/register)  
NZ: [www.dyson.co.nz/register](http://www.dyson.co.nz/register)

REGISTER  
BY PHONE

Call our dedicated Helpline.

AU 1800 239 766  
NZ 0800 397 667

REGISTER  
BY MAIL

Complete and return the form to Dyson in the envelope supplied.

IMPORTANT SAFETY INSTRUCTIONS

BEFORE USING THIS APPLIANCE READ ALL INSTRUCTIONS AND CAUTIONARY MARKINGS IN THIS MANUAL AND ON THE APPLIANCE

When using an electrical appliance, basic precautions should always be followed, including the following:



WARNING

TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK, OR INJURY:

- THESE WARNINGS APPLY TO THE APPLIANCE, ALL TOOLS AND ACCESSORIES, AND ALSO WHERE APPLICABLE TO ANY CHARGER OR MAINS ADAPTOR.
- This Dyson appliance is not intended for use by young children or infirm persons with reduced physical, sensory or reasoning capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction by a responsible person concerning use of the appliance to ensure that they can use it safely.
  - Do not allow to be used as a toy. Close attention is necessary when used by or near young children. Children should be supervised to ensure that they do not play with the appliance.
  - Use only as described in this Dyson Operating Manual. Do not carry out any maintenance other than that shown in this manual, or advised by the Dyson Customer Care Helpline.
  - Suitable for dry locations ONLY. Do not use outdoors or on wet surfaces.
  - Do not handle any part of the plug or appliance with wet hands.
  - Do not use with a damaged cable or plug. If the supply cable is damaged it must be replaced by Dyson, its service agent or similarly qualified persons in order to avoid a hazard.
  - If the appliance is not working as it should, has received a sharp blow, has been dropped, damaged, left outdoors, or dropped into water, do not use and contact the Dyson Customer Care Helpline.
  - Contact the Dyson Customer Care Helpline when service or repair is required. Do not disassemble the appliance as incorrect reassembly may result in an electric shock or fire.
  - Do not stretch the cable or place the cable under strain. Keep the cable away from heated surfaces. Do not close a door on the cable, or pull the cable around sharp edges or corners. Arrange the cable away from traffic areas and where it will not be stepped on or tripped over. Do not run over the cable.
  - Do not unplug by pulling on the cable. To unplug, grasp the plug, not the cable. The use of an extension cable is not recommended.
  - Do not use to pick up water.
  - Do not use to pick up flammable or combustible liquids, such as petrol, or use in areas where they or their vapours may be present.
  - Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
  - Keep hair, loose clothing, fingers, and all parts of the body away from openings and moving parts. Do not point the hose, wand or tools at your eyes or ears or put them in your mouth.
  - Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce airflow.
  - Use only Dyson recommended accessories and replacement parts.
  - Do not use without the clear bin and filter in place.
  - Unplug when not in use for extended periods and before maintenance or servicing.
  - Use extra care when cleaning on stairs.
  - Do not install, charge or use this appliance outdoors, in a bathroom or within 3 metres of a pool. Do not use on wet surfaces and do not expose to moisture, rain or snow.
  - Use only Dyson chargers for charging this Dyson appliance. Use only Dyson batteries: other types of batteries may burst causing injury to persons and damage.
  - Do not incinerate this appliance even if it is severely damaged. The battery may explode in a fire.
  - Always turn 'OFF' the appliance before connecting or disconnecting the motorised brush bar.

READ AND SAVE THESE INSTRUCTIONS

THIS DYSON APPLIANCE IS INTENDED FOR HOUSEHOLD USE ONLY



Do not use near naked flames.



Do not store near heat sources.



Do not pick up water or liquids.

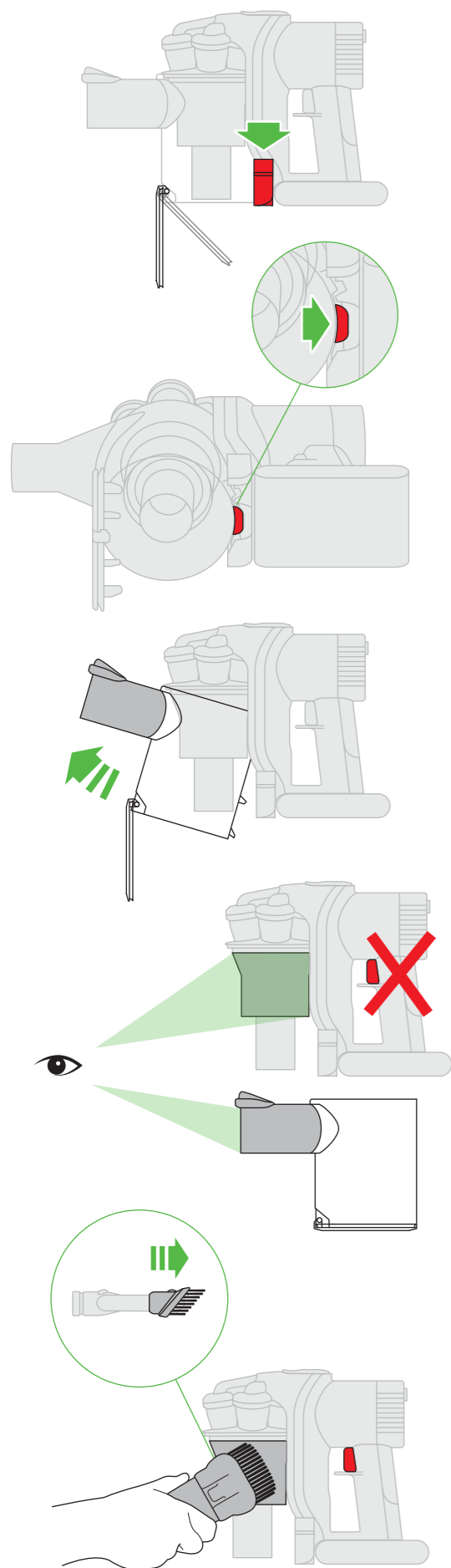


Do not pick up burning objects.

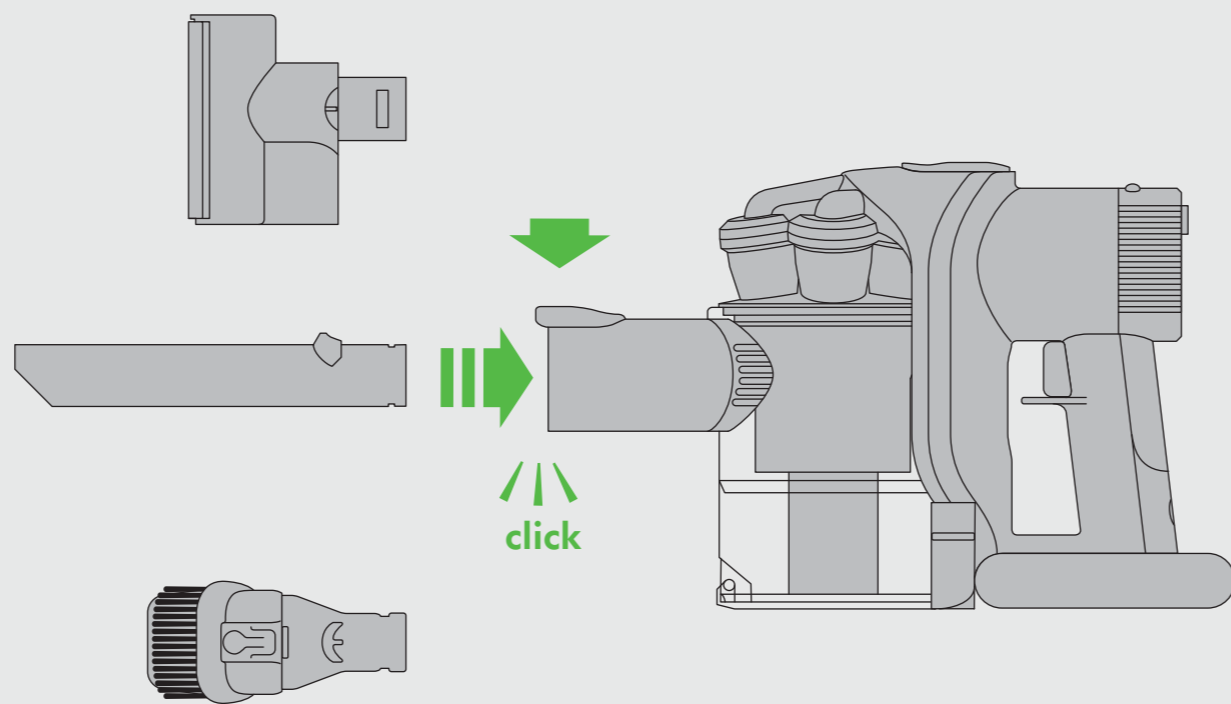
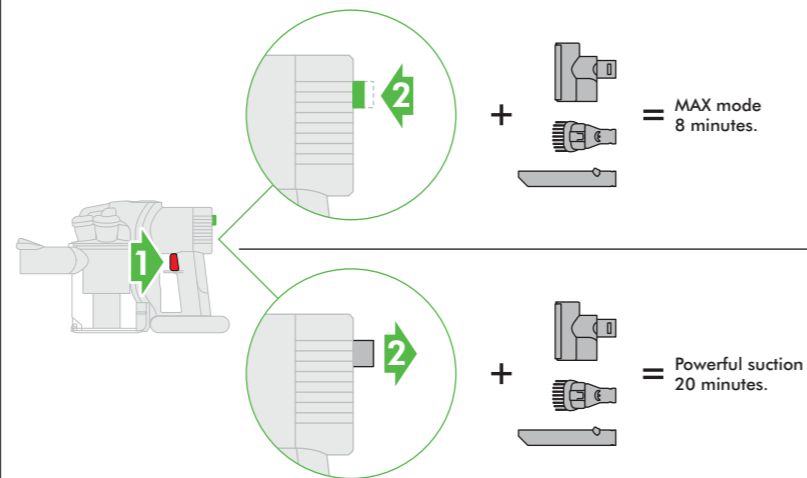


Do not put hands near the brush bar when the appliance is in use.

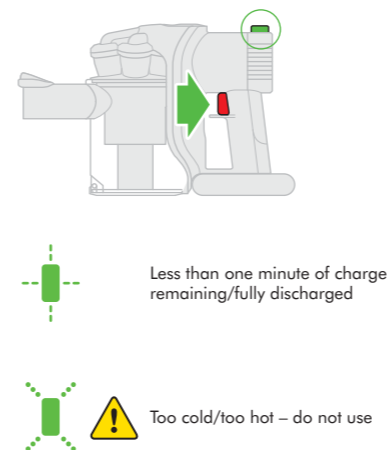
## Looking for blockages



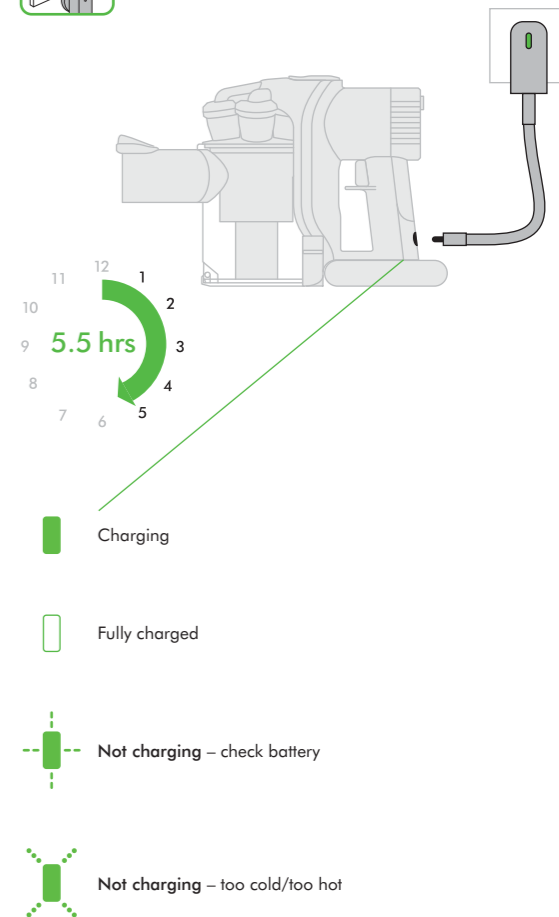
## Power



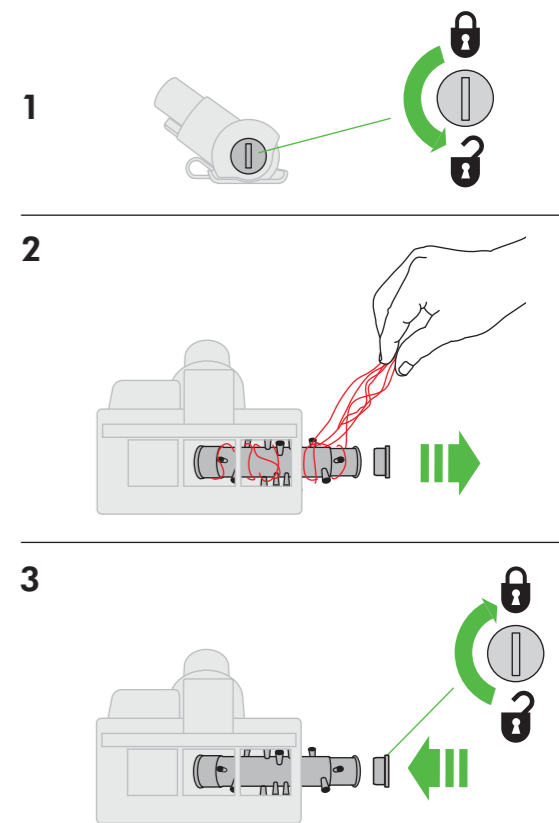
## Diagnostics



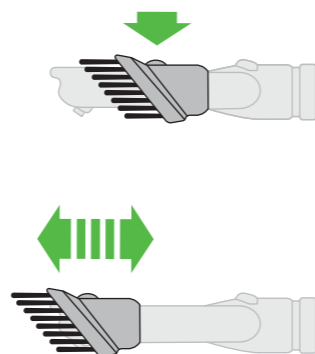
## Charging



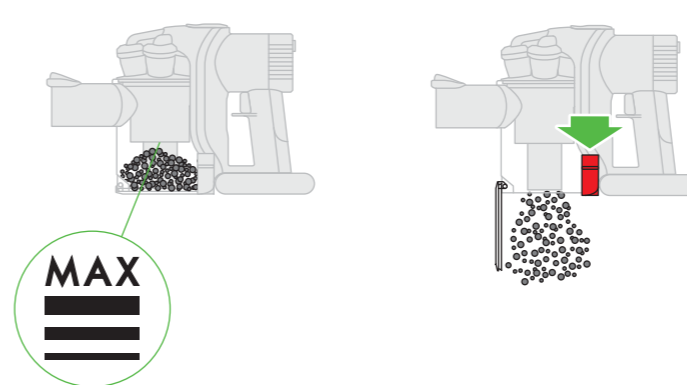
## Clearing brush bar obstructions



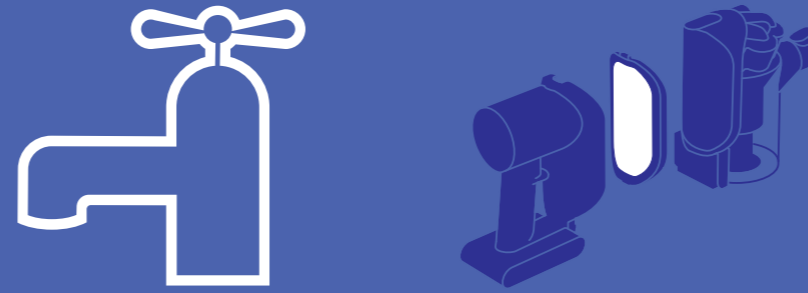
## Combination tool



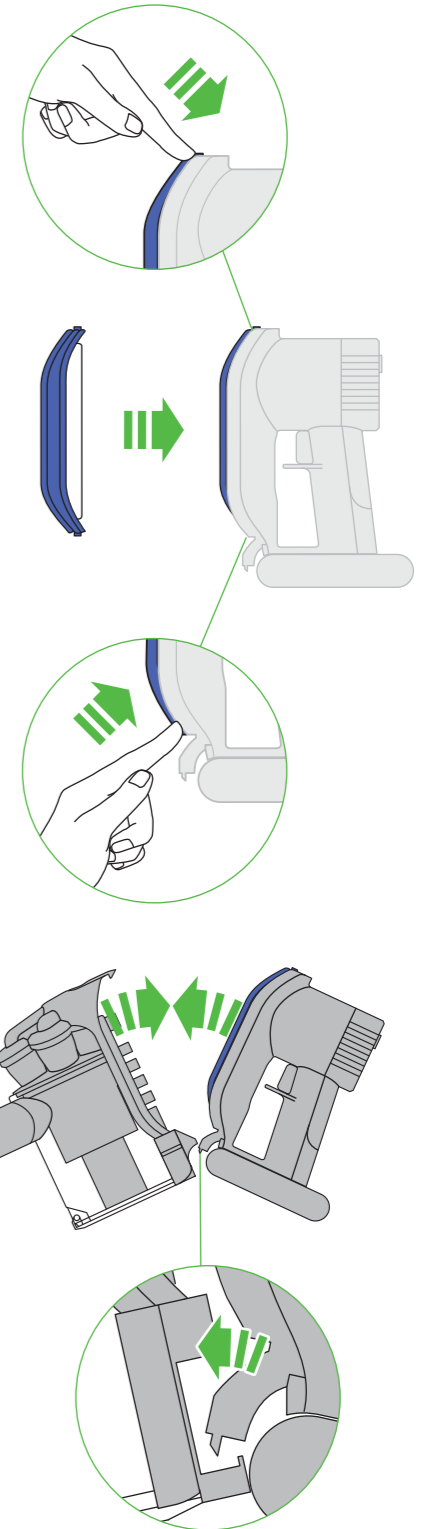
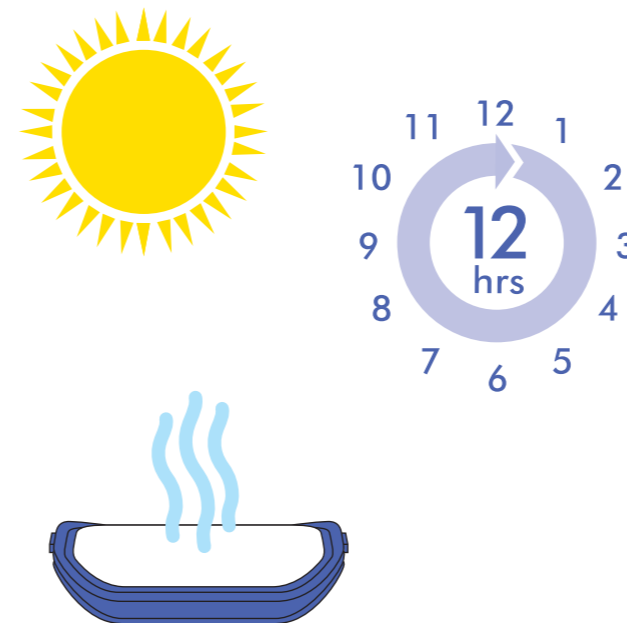
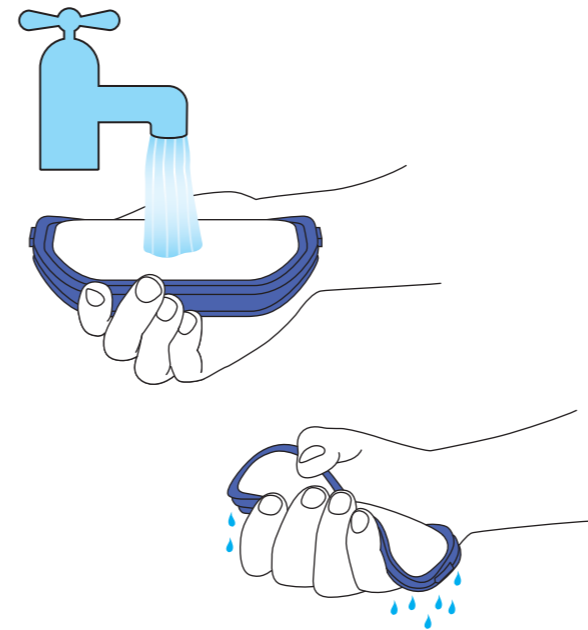
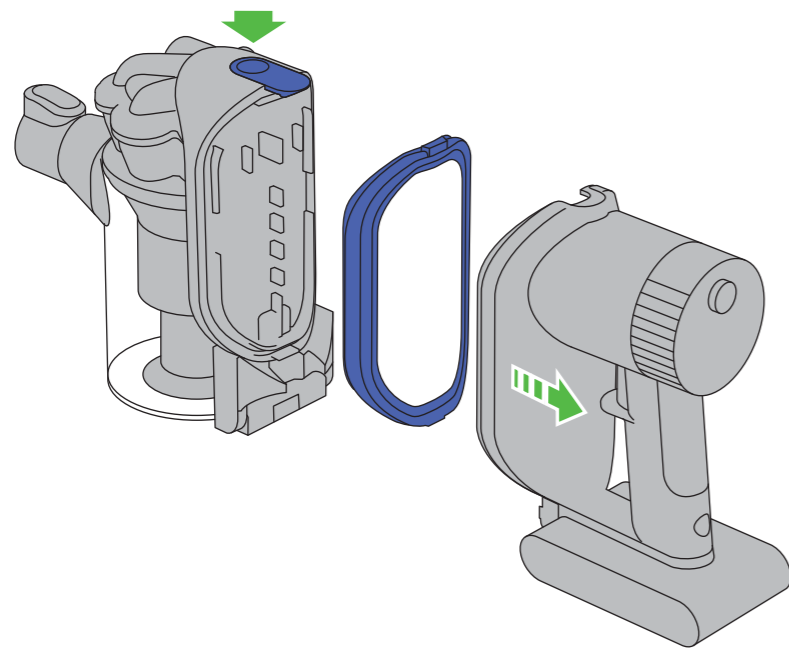
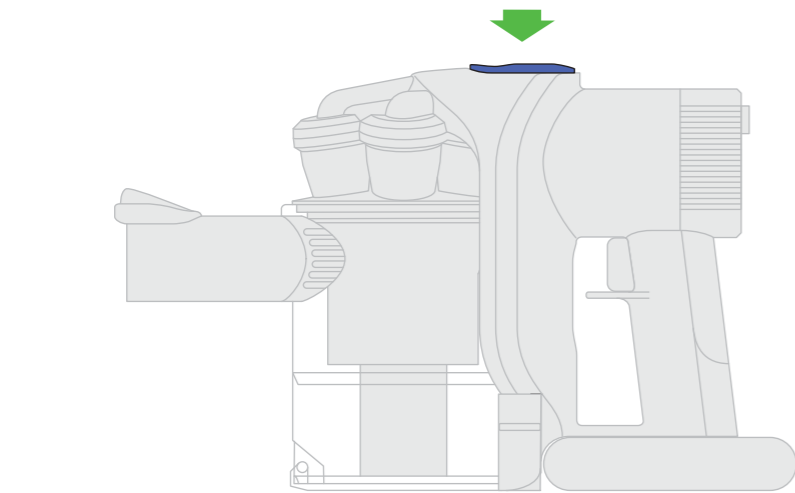
## Emptying



**Important!**  
Wash filter with  
cold water regularly  
or as required.



Register for a filter wash reminder  
by email (Australia only):  
[aucustomer@dyson.com](mailto:aucustomer@dyson.com)



## USING YOUR DYSON APPLIANCE

PLEASE READ THE ‘IMPORTANT SAFETY INSTRUCTIONS’ IN THIS DYSON OPERATING MANUAL BEFORE PROCEEDING.

### OPERATION

- Do not use outdoors or on wet surfaces or to vacuum water or other liquids – electric shock could occur.
- Ensure the appliance remains upright in use and in storage. Dirt and debris may be released if it is turned upside down.
- Do not operate while checking for blockages.
- For domestic indoor and car use only. Do not use it whilst the car is in motion or while driving.
- To operate the MAX mode, hold the trigger down and press the MAX button. The MAX button will light up.
- To switch off MAX mode, hold the trigger down and press the MAX button again. Note: The appliance will retain the last used mode. So if you use it in MAX mode and do not disengage it, the appliance will operate in MAX mode when it is next used until you depress the MAX button to disengage it.

### CARPETS OR HARD FLOORS

- Before vacuuming your flooring, rugs and carpets, check the manufacturer’s recommended cleaning instructions.
- The brush bar on the appliance can damage certain carpet types and floors. Some carpets will fuzz if a rotating brush bar is used when vacuuming. If this happens, we recommend vacuuming without the motorised floor tool and consulting with your flooring manufacturer.
- Before vacuuming highly polished floors, such as wood or lino, first check that the underside of the floor tool and its brushes are free from foreign objects that could cause marking.

### LOOKING AFTER YOUR DYSON APPLIANCE

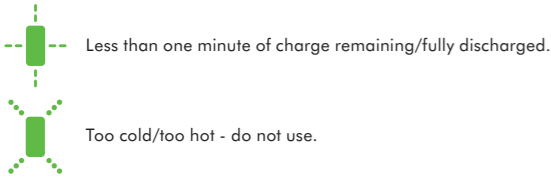
- Do not carry out any maintenance or repair work other than that shown in this Dyson Operating Manual, or advised by the Dyson Customer Care Helpline.
- Only use parts recommended by Dyson. If you do not this could invalidate your Dyson guarantee.
- Store the appliance indoors. Do not use or store it below 0°C. Ensure the appliance is at room temperature before operating.
- Clean the appliance only with a dry cloth. Do not use any lubricants, cleaning agents, polishes or air fresheners on any part of the appliance.

### VACUUMING

- Do not use without the clear bin and filter in place.
- Fine dirt such as plaster dust or flour should only be vacuumed in very small amounts.
- Do not use the appliance to pick up sharp hard objects, small toys, pins, paper clips, etc. They may damage the appliance.
- When vacuuming, certain carpets may generate small static charges in the clear bin or nozzle. These are harmless and are not associated with the mains electricity supply. To minimise any effect from this, do not put your hand or insert any object into the clear bin unless you have first emptied it and cleaned it with a damp cloth.
- Use extra care when cleaning on stairs.
- Do not rest the appliance on chairs, tables, etc.
- Do not press down on the nozzle with excessive force when using the appliance as this may cause damage.
- Do not leave the cleaner head in one place on delicate floors.
- On waxed floors the movement of the cleaner head may create an uneven lustre. If this happens, wipe with a damp cloth, polish the area with wax, and wait for it to dry.

### DIAGNOSTICS – MAIN BODY

When in use, trigger pressed:



### EMPTYING THE CLEAR BIN

- Empty as soon as the dirt reaches the level of the MAX mark – do not overfill.
- Ensure the appliance is disconnected from the charger before emptying the clear bin.
- Be careful not to pull the ‘ON’ trigger.
- To release the dirt, push the red button at the side of the clear bin as shown on page 4.
- To minimise dust/allergen contact when emptying, encase the clear bin tightly in a plastic bag and empty. Remove the clear bin carefully and seal bag tightly, dispose as normal.
- Close the clear bin base so it clicks into place and is secure.
- Do not use without the clear bin in place.

### CLEANING THE CLEAR BIN

- Ensure the appliance is disconnected from the charger before removing the clear bin.
- Be careful not to pull the ‘ON’ trigger.
- To remove the clear bin, push the red button at the side of the clear bin as you would when emptying the clear bin. This will expose the red release button on the underside of the handle. Press this to release the clear bin as shown on page 4.
- Remove the clear bin carefully.
- Clean the clear bin with a damp cloth only.
- Ensure the clear bin is completely dry before replacing.
- Do not use detergents, polishes or air fresheners to clean the clear bin.
- Do not put the clear bin in a dishwasher.
- Clean the cyclone shroud with a dry cloth or dry brush to remove lint and dust.
- To replace the clear bin, fit the tab on the rim of the cyclone shroud into the aperture on the inside of the top of the clear bin. Push the clear bin up and in. It will click into place.
- Close the clear bin base so it clicks into place and is secure.

### WASHING YOUR FILTER

- Ensure the appliance is disconnected from the charger before removing the filter.
- Be careful not to pull the ‘ON’ trigger.
- Your appliance has one washable filter, located as shown.
- Press the blue ‘Filter’ button so you can remove the cyclone and clear bin unit.
- Check and wash the filter regularly according to instructions to maintain performance.
- The filter may require more frequent washing if vacuuming fine dust or if used mainly in ‘Powerful suction’ mode.
- Wash the filter with cold water only. Do not use detergents.
- Do not put the filter in a dishwasher, washing machine, tumble dryer, oven, microwave or near a naked flame.
- IMPORTANT:** After washing please leave at least 12 hours to dry completely before refitting.
- Place the dry filter into the recess of the handle.
- Fit the base of the handle into the aperture on the base of the cyclone and clear bin unit. Push both halves together until the ‘Filter’ button engages and locks into place as shown on page 7.

### LOOKING FOR BLOCKAGES

- Ensure the appliance is disconnected from the charger before looking for blockages.
- Be careful not to pull the ‘ON’ trigger.
- Do not operate while checking for blockages. Failure to do so could result in personal injury.
- Beware of sharp objects when checking for blockages.
- If you cannot clear an obstruction you may need to remove the brush bar. Use a coin to unlock the fastener marked with a padlock. Remove the obstruction. Replace the brush bar and secure it by locking the fastener. Ensure it is fixed firmly before operating the appliance.
- Refit all parts securely before using.
- Clearing blockages is not covered by your Dyson guarantee.

### CLEARING BLOCKAGES – AUTOMATIC CUT-OUT

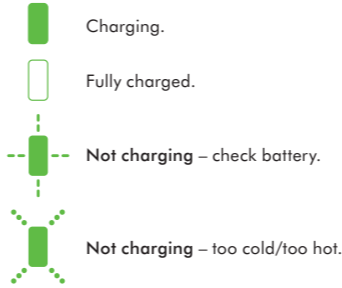
- This appliance is fitted with an automatic cut-out.
- Large items may block the tools or nozzle. If any part becomes blocked the appliance may overheat and automatically cut-out.
- This will happen after the motor pulses a number of times (i.e. switches on and off in quick succession).
- Leave to cool down for 1-2 hours before checking the filter or for blockages.
- Ensure the appliance is disconnected from the charger before looking for blockages. Failure to do so could result in personal injury.
- Clear any blockage before restarting.
- Refit all parts of the appliance securely before using.
- Clearing blockages is not covered by your Dyson guarantee.

### CHARGING AND STORING

- This appliance will switch ‘OFF’ if the battery temperature is below 3°C. This is designed to protect the motor and battery. Do not charge the appliance and then move it to an area with a temperature below 3°C for storage purposes.
- To help prolong battery life, avoid recharging immediately after a full discharge. Allow to cool for a few minutes.
- Avoid using the appliance with the battery flush to a surface. This will help it run cooler and prolong battery run time and life.

### DIAGNOSTICS – BATTERY

When charging battery:



### BATTERY SAFETY INSTRUCTIONS

- If the battery needs replacing please contact the Dyson Helpline.
- Use only Dyson chargers for charging this Dyson appliance.
- The battery is a sealed unit and under normal circumstances poses no safety concerns. In the unlikely event that liquid leaks from the battery do not touch the liquid and observe the following precautions:
  - Skin contact – can cause irritation. Wash with soap and water.
  - Inhalation – can cause respiratory irritation. Expose to fresh air and seek medical advice.
  - Eye contact – can cause irritation. Immediately flush eyes thoroughly with water for at least 15 minutes. Seek medical attention.
  - Disposal – wear gloves to handle the battery and dispose of immediately, following local ordinances or regulations.



#### CAUTION:

The battery used in this device may present a risk of fire or chemical burn if mistreated. Do not disassemble, short contacts, heat above 60°C, or incinerate. Keep away from children. Do not disassemble and do not dispose of in fire.

### AUSTRALIAN CONSUMER LAW

The details of the Dyson guarantee are set out below. In addition to your rights under the Dyson guarantee, we also provide the following statement as required by the Australian Consumer Law: In Australia, your Dyson appliance comes with statutory guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have your Dyson appliance repaired or replaced if it fails to be of acceptable quality and the failure does not amount to a major failure.

### DYSON 2 YEAR GUARANTEE TERMS AND CONDITIONS

Terms and conditions of your Dyson 2 year guarantee.

- The Dyson guarantee becomes effective from the date of purchase.
- All work will be carried out by Dyson Appliances (Aust) Pty Ltd., Avery Robinson Ltd. (NZ) or their authorised agents.
- Any parts replaced will become the property of Dyson Appliances (Aust) Pty Ltd. or Avery Robinson Ltd. (NZ).
- The repair and replacement of your Dyson appliance under Dyson guarantee will not extend the Dyson guarantee period.
- The Dyson guarantee provides benefits which are additional to and do not affect your statutory rights and remedies as a consumer.
- You must provide proof of (both the original and any subsequent) delivery/purchase before any work can be carried out on your Dyson appliance. Without this proof, any work carried out pursuant to the Dyson guarantee and any associated delivery charges (both to and from us) will be at your cost, subject to your statutory rights and remedies as a consumer. Please keep your receipt or delivery note.

### WHAT IS COVERED

Your Dyson guarantee covers:

- The repair or replacement of your Dyson appliance if your Dyson appliance is found to be defective due to faulty materials, workmanship or function within 2 years of purchase or delivery (if any part is no longer available or out of manufacture, Dyson will replace it with a functional replacement part).
- Use of the appliance in the country of purchase.

### WHAT IS NOT COVERED

- Under your Dyson guarantee, Dyson shall not be liable for costs of repair or replacement of a product incurred as a result of:
  - Accidental damage, faults caused by negligent use or care, neglect, careless operation or handling of the Dyson appliance which is not in accordance with this Dyson Operating Manual.
- Use of the Dyson appliance for anything other than normal domestic purposes in the country of purchase.
- Use of parts not assembled or installed in accordance with the instructions of Dyson.
- Use of parts and accessories other than those produced or recommended by Dyson.
- Repairs or alterations carried out by parties other than Dyson or its authorised agents.

- Damage from external sources such as transit, weather, electrical outages or power surges.
  - Failures caused by circumstances outside Dyson’s control.
  - Blockages – please refer to pages 4, 6 and 8 in this Dyson Operating Manual for details on how to unblock your Dyson appliance.
  - Normal wear and tear (e.g. fuse, brush bar, batteries, etc.).
  - Industrial use of the Dyson appliance such as vacuuming gyprock dust or builders’ dust will void your Dyson guarantee.
  - Reduction in battery discharge time due to battery age or use.
  - If your Dyson guarantee does not apply, you may have statutory rights and remedies available to you as a consumer.
- If you are in any doubt as to what is covered by your Dyson guarantee, please call the Dyson Customer Care Helpline (see details on page 2 or page 10).

### REGISTERING YOUR DYSON GUARANTEE

To help us ensure you receive prompt and efficient service, please register as a Dyson appliance owner. There are three ways to do this:

- Online:
    - AU: [www.dyson.com.au/register](http://www.dyson.com.au/register)
    - NZ: [www.dyson.co.nz/register](http://www.dyson.co.nz/register)
  - By calling the Dyson Customer Care Helpline.
  - By completing and returning the enclosed form to us by mail.
- This will confirm ownership of your Dyson appliance in the event of an insurance loss and enable us to contact you if necessary.

### DYSON CUSTOMER CARE

- If you have a query about your Dyson appliance, call the Dyson Customer Care Helpline quoting your serial number and details of where and when you bought the appliance or contact us via the website.
  - Most queries can be solved over the phone by one of our Dyson Customer Care Helpline staff.
  - If your Dyson appliance needs a service, call the Dyson Customer Care Helpline so we can discuss the available options.
  - Your serial number can be found on your rating plate which is on the main body of the appliance behind the filter.
  - To enable us to carry out work on your appliance, please contact the Dyson Customer Care Helpline to obtain a reply paid delivery address in your state (available in Australia only).
- If your Dyson appliance is under Dyson guarantee and the repair or replacement is covered, it will be repaired or replaced at no cost. If the repair or replacement is found not to be covered under the Dyson guarantee, the repair or replacement of the Dyson appliance and any associated delivery charges (both to and from us) will be at your cost, subject to your statutory rights and remedies as a consumer.

### ABOUT YOUR PRIVACY

Dyson may use this information for future marketing and research purposes (including sending commercial electronic messages) and may disclose it to third parties for the purposes of providing the services you have requested or to our business partners or professional advisers. If you wish to access your personal information or see our full privacy policy, please contact us at: [aucustomercares@dyson.com](mailto:aucustomercares@dyson.com)

### DISPOSAL INFORMATION

Dyson products are made from high grade recyclable materials. Please dispose of this product responsibly and recycle where possible. Dispose of, or recycle, the battery in accordance with local ordinances or regulations. When your Dyson appliance reaches the end of its life, we are responsible for its safe disposal. You can send your old Dyson appliance back to us (at our cost) and we will organise for it to be recycled.\*

\*Please note that not all parts are recyclable. Recycling of parts is subject to the capabilities of 3rd party suppliers. Available in Australia only.

Simply:

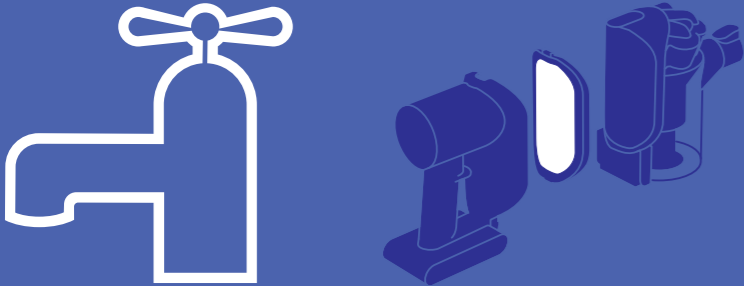
- Box up your old Dyson appliance
- Take the package to your local post office and send to the address below:

Dyson We Recycle  
Reply Paid 83215  
Dyson Service Centre  
8–10 Mangrove Lane  
Taren Point, NSW 2229

### PRODUCT INFORMATION

Please note: Small details may vary from those shown.

Important!  
Wash filter with  
cold water regularly  
or as required.



Register for a filter wash reminder  
by email (Australia only):  
[aucustomercare@dyson.com](mailto:aucustomercare@dyson.com)



**Dyson Customer Care**  
If you have a query about your Dyson appliance,  
call the Dyson Customer Care Helpline quoting your  
serial number and details of where and when you  
bought the appliance, or contact us via the Dyson  
website. Your serial number can be found on the  
main body of the Dyson appliance, behind the filter.

**Australia**  
Website: [www.dyson.com.au](http://www.dyson.com.au)  
Email: [aucustomercare@dyson.com](mailto:aucustomercare@dyson.com)  
Dyson Customer Care: 1800 239 766  
(Mon-Fri 8:00am to 6:00pm EST,  
Sat-Sun 8:30am to 4:00pm EST).  
Address: Dyson Appliances (Aust) Pty Ltd.,  
PO Box 2835, Taren Point, NSW 2229 Australia.

**New Zealand**  
Website: [www.dyson.co.nz](http://www.dyson.co.nz)  
Email: [dyson@averyrobinson.co.nz](mailto:dyson@averyrobinson.co.nz)  
Dyson Customer Care: 0800 397 667  
(Mon-Fri 8:30am to 5:00pm).  
Address: Avery Robinson Ltd., Unit F, 151D Marua  
Road, Ellerslie, Auckland, 1051 New Zealand.



## GUARANTEE FORM

Date of purchase    /    /

Country of purchase AU ☐ NZ ☐

Serial number

Title

Surname

First name

Address

Postcode

email

Telephone

Mobile

Store of purchase

### Privacy Act

Dyson may use this information for future marketing and research purposes (including sending commercial electronic messages) and may disclose it to third parties for the purposes of providing the services you have requested or to our business partners or professional advisers. If you wish to access your personal information or see our full privacy policy, please contact us at [aucustomer@dyson.com](mailto:aucustomer@dyson.com)

If you wish to receive marketing information by these methods from Dyson please tick this box. ☐

### 3 EASY WAYS TO REGISTER YOUR DYSON 2 YEAR GUARANTEE

#### REGISTER ONLINE



Visit our website to register your Dyson full parts and labour guarantee online.

AU: [www.dyson.com.au/register](http://www.dyson.com.au/register)  
NZ: [www.dyson.co.nz/register](http://www.dyson.co.nz/register)

#### REGISTER BY PHONE



Call our dedicated Helpline.

AU 1800 239 766  
NZ 0800 397 667

#### REGISTER BY MAIL



Complete and return the form to Dyson in the envelope supplied.

